## CUSTOMER PREMISES EQUIPMENT SCHEMES OF DISH TV INDIA LIMITED ("COMPANY") AND TERMS AND CONDITIONS THEREOF

## A. OUTRIGHT PURCHASE SCHEME:

1. Under this scheme a subscriber can purchase the Customer Premises Equipment (CPE) by paying as under:

Type of Set Top Box (STB)	Amount (in ₹)	
CPE with HDRF STB	4000	
CPE with High Definition (HD) STB	3500	
CPE with Standard Definition (SD) STB	3000	
CPE with D2h Stream Hub	5150	

- 2. Prices shown above are inclusive of installation and activation charge and applicable taxes. The CPE shall consist of Set Top Box and other accessories e.g. Out Door Unit, LNB, Antenna and 10 meter wire etc., which shall be provided by Dish Infra Services Private Limited. The charges towards additional wire, if required, shall be paid by the Subscriber.
- 3. The Company will provide initial warranty on the Set Top box for a period of one year from the date of purchase/installation of the same. During the said warranty period of one year, the Company shall be responsible for repair and maintenance of the STB. However this warranty shall not be applicable in case of improper use of the STB or unauthorized alterations, modifications or substitutions of any part thereof and/ or if Sr. No. of the STB is altered, defaced or removed or if any damage has been caused to the STB due to abnormal voltage fluctuation, neglect, Acts of God like flood, lightening, earthquake etc. or causes other than ordinary use. No warranty shall be provided for the other accessories.
- 4. The ownership of the CPE shall vest with the subscriber except in the case of physical Viewing Card where the proprietary of the same shall be of the Company only.
- 5. After the warranty period and also during the warranty period where the cases are not covered under warranty as per clause 3 above, the subscriber shall be liable to pay such charges towards repair and maintenance as may be prescribed by the Company from time to time.
- Shifting/relocation of the connection shall always be with prior permission of the Company subject to payment of applicable charges by the subscriber as per "The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017".

## B. <u>RENTAL SCHEME</u>:

1. Under this scheme a subscriber can purchase the Customer Premises Equipment (CPE) by paying as under:

Type of Set Top Box	SD	HD	HDRF	D2h Stream
Rental Amount (₹)	1524	1694	1694	2838
GST @ 18%	275	305	305	511
Total (Rs.)	1799	1999	1999	3349

The Company is currently offering special discount(s) of on online booking of connections through D2h website.

- Prices shown above are inclusive of advance rental charges for the CPE for six (6) months along with installation and activation charge and applicable taxes. The rental amount post expiry of six (6) month period shall be Re. 1 per month plus applicable taxes.
- 3. The CPE shall consist of Set Top Box and other accessories e.g. Out Door Unit (ODU), LNB, Antenna and 10 meter wire etc., which shall be provided by Dish Infra Services Private Limited. The charges towards additional wire, if required, shall be paid by the Subscriber. If the subscriber only avails the Set Top Box without any ODU, the cost of the ODU shall accordingly be reduced.
- 4. The Company will provide initial warranty on the Set Top box for a period of three (3) years from the date of purchase/installation of the same. During the said warranty period of three years, the Company shall be responsible for repair and maintenance of the STB. However this shall not be applicable in case of improper use of the STB or unauthorized alterations, modifications or substitutions of any part thereof and/ or if Sr. No. of the STB is altered, defaced or removed or if any damage has been caused to the STB due to abnormal voltage fluctuation, neglect, Acts of God like flood, lightening, earthquake etc. or causes other than ordinary use. No warranty shall be provided for the other accessories.
- 5. The ownership of the CPE shall vest with the Company.
- 6. After the warranty period and also during the warranty period where the cases are not covered under warranty as per clause 3 above, the subscriber shall be liable to pay such charges towards repair and maintenance as may be prescribed by the Company from time to time.
- Shifting/relocation of the connection shall always be with prior permission of the Company subject to payment of applicable charges by the subscriber as per "The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017".